



CLOUD INTEGRATION EXAMPLES

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Cloud Integration examples

[Token](#) [RCDevs in the Cloud](#) [Cloud Services](#) [Cloud Authentications](#) [Cloud Badging](#)

1. General overview

This documentation provides a brief overview of a few integrations after you have created and configured your OpenOTP cloud tenant on RCDevs Mutualized Cloud Infrastructure or subscribed to the Dedicated Cloud Infrastructure. Please note that the descriptions of each product in this documentation are not fully comprehensive. For more detailed information about a specific product, I recommend referring to the “Advanced Configuration” sections where you will find the relevant references and resources for further exploration.

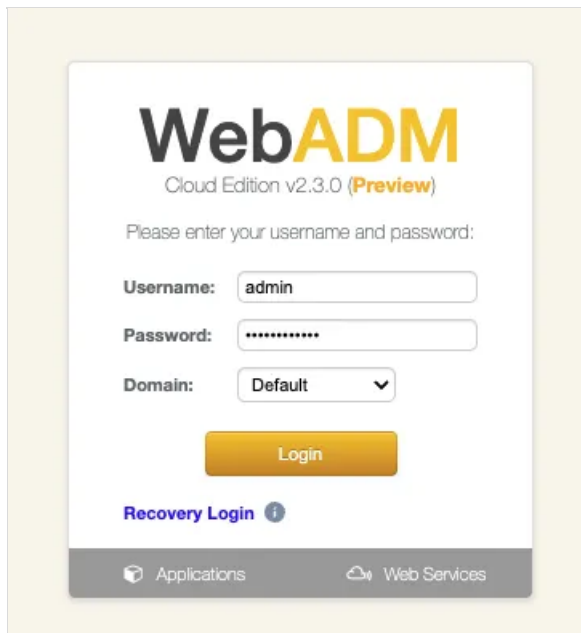
The “Advanced Configuration” sections will provide you with more in-depth information on each product, including detailed explanations, configuration steps, and additional resources to help you better understand and configure the specific integration. Feel free to refer to those sections for a more comprehensive understanding of the products and their advanced configuration options.

2. User creation, activation and token enrollment

The following steps outline how to create a user account in WebADM, activate the account, enroll a software token using the Push mechanism, and conduct a test login via the WebADM Admin portal prior to commencing your integration.

2.1 Account Creation

Login on WebADM Admin portal with your Administrator account.

The image shows a login form for WebADM Cloud Edition v2.3.0 (Preview). The form is white with a yellow border. It contains the following fields: Username (admin), Password (masked with dots), and Domain (Default). There is a yellow Login button and a blue Recovery Login link with an information icon. At the bottom, there are two links: Applications and Web Services.

WebADM
Cloud Edition v2.3.0 (Preview)

Please enter your username and password:

Username:

Password:

Domain: ▼

[Recovery Login](#) ⓘ

[Applications](#) [Web Services](#)

Click on the create button in order to create a test account.

LDAP Server 2 (RCDevs Directory)

RCDevs Directory (3)

- [cn=admin](#)
- [cn=other_admins](#)
- [dc=WebADM](#)

Create / Search
Details / Check

WebADM Cloud Edition v2.3.0 (Preview)

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[Home](#)
[Admin](#)
[Create](#)
[Search](#)
[Import](#)
[Databases](#)
[Applications](#)
[About](#)
[Logout](#)

Hello Admin ([cn=admin](#))

Connected as [Super Administrator](#) to [webadm2.openotp](#)

License Details

License Status: Valid (Virtual)

Hosted Tenant: [YOANN](#)

User Quota: 5 active users

Host Quota: 0 active host

Support Services: Yes ([Generate a support ticket file](#))

Activated Services

Internal PKI Services: ✓ (no new certificate today)

Electronic Signature: ✓ (no signature & no seal today)

Mobile User Badging: ⚠ (badging not enabled)

Mobile Push Service: ✓ (no push sent today)

SMS Gateway Service: ✓ (no SMS sent today)

SMTP Email Relay: ✓ (no email sent today)

Application Status

MFA Authentication Server: Ok (v2.2.4)

Shared Session Server: Not Registered

SMS Hub Server: Not Registered

SSH Public Key Server: Ok (v2.1.1)

QR Login & Signing Server: Not Registered

Demo Account Registration: Not Registered

OpenID & SAML Provider: Not Configured

Secure Password Reset: Ok (v1.3.0)

User Self-Service Desk: Ok (v1.4.0)

User Self-Registration: Ok (v1.4.0)

OpenOTP Cloud Tenant Registration: Not Registered

Configurations Objects

User Domains: [1 \(Details\)](#)

Client Policies: [1 \(Details\)](#)

Option Sets: [1 \(Details\)](#)

Admin Roles: [1 \(Details\)](#)

Show More

Select User/Administrator and then click **Proceed**.

Create New LDAP Object

☐ **WebADM Option Set**
OptionSet, Mountpoint, Domain, Client...

☐ **WebADM Account**
LDAP user with WebADM attributes

☒ **User / Administrator**
Administrator or LDAP user

☐ **Static Group**
LDAP group of users

☐ **Dynamic Group**
LDAP group with dynamic contents

☐ **UNIX Account**
UNIX POSIX Account

☐ **UNIX Group**
UNIX POSIX Group

☐ **Organizational Unit**
LDAP organizational unit container

☐ **Organisation**
LDAP organization container

☐ **Country**
LDAP country container

☐ **Domain**
LDAP domain container

☐ **Password Policy**
LDAP password policy configuration

Proceed

On the next page, provide user's information and then click **Proceed**.

Create Object of Type **User / Administrator**

Mandatory attributes

Container

[ROOT]

Select

Last Name

test

Common Name

user

Optional attributes

Password

Country

[Not Set]

▼

Description / Note

First Name

Email Address

test_user@domain.com

Mobile Phone Number

💡 Use international format with space separator (ex. +33 612345678).

Organization

Login Name

test_user

User Certificate

You can create a user certificate one object is created.

Preferred Language

[Not Set]

▼

Organizational Unit

Proceed

A recap is prompted, check your inputs and click **create object**.

Create Object of Type **User / Administrator**

Confirm object creation for *cn=user*

Attribute	Value
DN	<u>cn=user</u>
Last Name	<u>test</u>
Common Name	<u>user</u>
Password	<u>****</u>
Email Address	<u>test_user@domain.com</u>
Login Name	<u>test_user</u>

Create Object

Your user account is now created.

Object **cn=user** ⓘ

LDAP Actions

- Delete this object
- Copy this object
- Move this object
- Export to LDIF
- Change password
- Create certificate
- Advanced edit mode

Object Details

Object class(es): **person**

Account is unique: **Yes** (in [ROOT])

Account badged-in: **No**

User activated: **No Activate Now!** ⓘ

Object Name Rename

Add Attribute (9) Add

Add Extension (2) Add

Last Name [add values]

Email Address [add values] [delete attribute] ⓘ

Login Name [add values] [delete attribute]

Apply Changes | Re-Encrypt | Delete Selected

2.2 Account Activation

Now, we need to activate the account. On the user account, in **object details**, click **Activate now** button followed by **Proceed** button.

Add Extension **WebADM Account** to **cn=user**

Optional attributes

WebADM Settings You can edit this attribute once object is created.

WebADM User Data This attribute cannot be created manually.

WebADM Voice Model You cannot set this attribute manually!

Preferred Language

Mobile Phone Number

💡 Use international format with space separator (ex. +33 612345678).

Description / Note

Proceed Cancel

Finally click on **Extend object**:

Add Extension **WebADM Account** to **cn=user**

The object will be extended with the objectclass **WebADM Account**.
No new attribute will be added to the object during extension.

Extend Object

Cancel

Account is now activated. You can now see the **Application Actions** menu.

Object **cn=user**

LDAP Actions

Delete this object

Copy this object

Move this object

Export to LDIF

Change password

Create certificate

Unlock WebApp access

Advanced edit mode

Object Details

Object class(es): **person, webadmAccount**

Account is unique: **Yes** (in [ROOT])

Account badged-in: **No**

WebADM settings: **None** **[CONFIGURE]**

WebADM data: **None** **[EDIT]**

User activated: **Yes** **Deactivate**

Logs and inventory: **WebApp, WebSrv, Inventory, Record**

Application Actions

Secure Password Reset (1 actions)

User Self-Registration (1 actions)

MFA Authentication Server (16 actions)

SSH Public Key Server (3 actions)

Object Name

user

Rename

Add Attribute (12)

Country

Add

Add Extension (1)

UNIX Account

Add

Last Name

test

Email Address

test_user@domain.com

Login Name

test_user

Apply Changes

Re-Encrypt

Delete Selected

2.3 Token Enrollment

We are going now to enroll a software token. We advise you to use **OpenOTP Token application** in order to take advantage of all features provided by OpenOTP. In **Application Actions** menu, click on **MFA Authentication Server** > **Register/Unregister OTP Tokens**. Select **I use a QRCode-based Authenticator** (time-based or event-based), then the enrollment QRCode is prompted. Open the OpenOTP Token application (or another authenticator app), then click the camera button and scan the QRCode.

Register / Unregister OTP Tokens for **cn:user**

You must register a Hardware or Software Token for the user to start using it.
The registration consists in synchronizing a Secret Key and an initial Token state.

Instructions to register a QRCode-based Software Token:

1. Install the software Token on the mobile device.
2. Start your software Token and Scan the QRCode displayed below.
3. Click the 'Register' button below after scanning.

Detached registration let you send the QRCode to the user via email for self-registration.
The registration is done when the user scans the QRCode within the configured expiration time.
The protection PIN can optionally be sent via SMS.

Register Token:

Primary Token ▼



- ☐ I use a Hardware Token (Inventoried)
- ☐ I use a Yubikey Token (Inventoried or YubiCloud)
- ☒ I use a QRCode-based Authenticator (Time-based)
- ☐ I use a QRCode-based Authenticator (Event-based)
- ☐ I use another Token (Manual Registration)

QRCode:
(Enlarge)



Optional Information

Expiration Date:

Registered UserID: ▼

Registered Domain: ▼

Mobile Push Data: [Waiting for Mobile Response]

Detached Registration

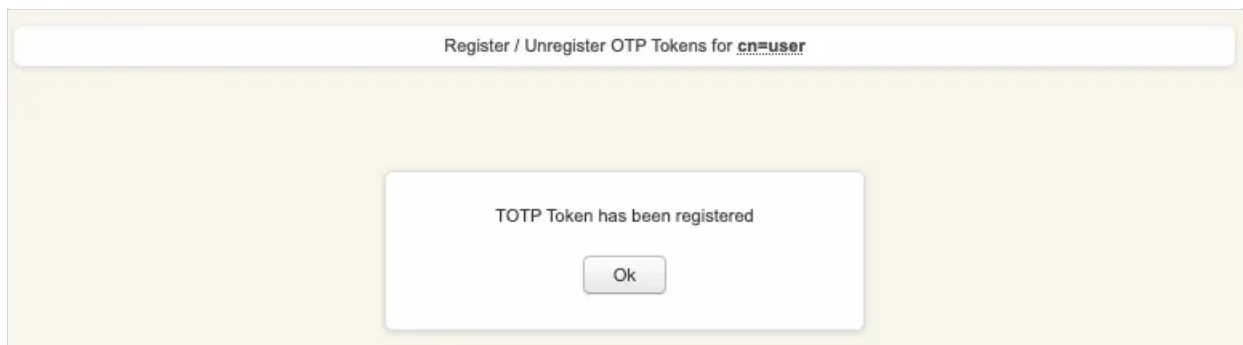
Expiration Time: ▼

QRCode Format: ▼

Send QRCode: ☒ Yes (Email) ☐ No

Enrolment PIN:

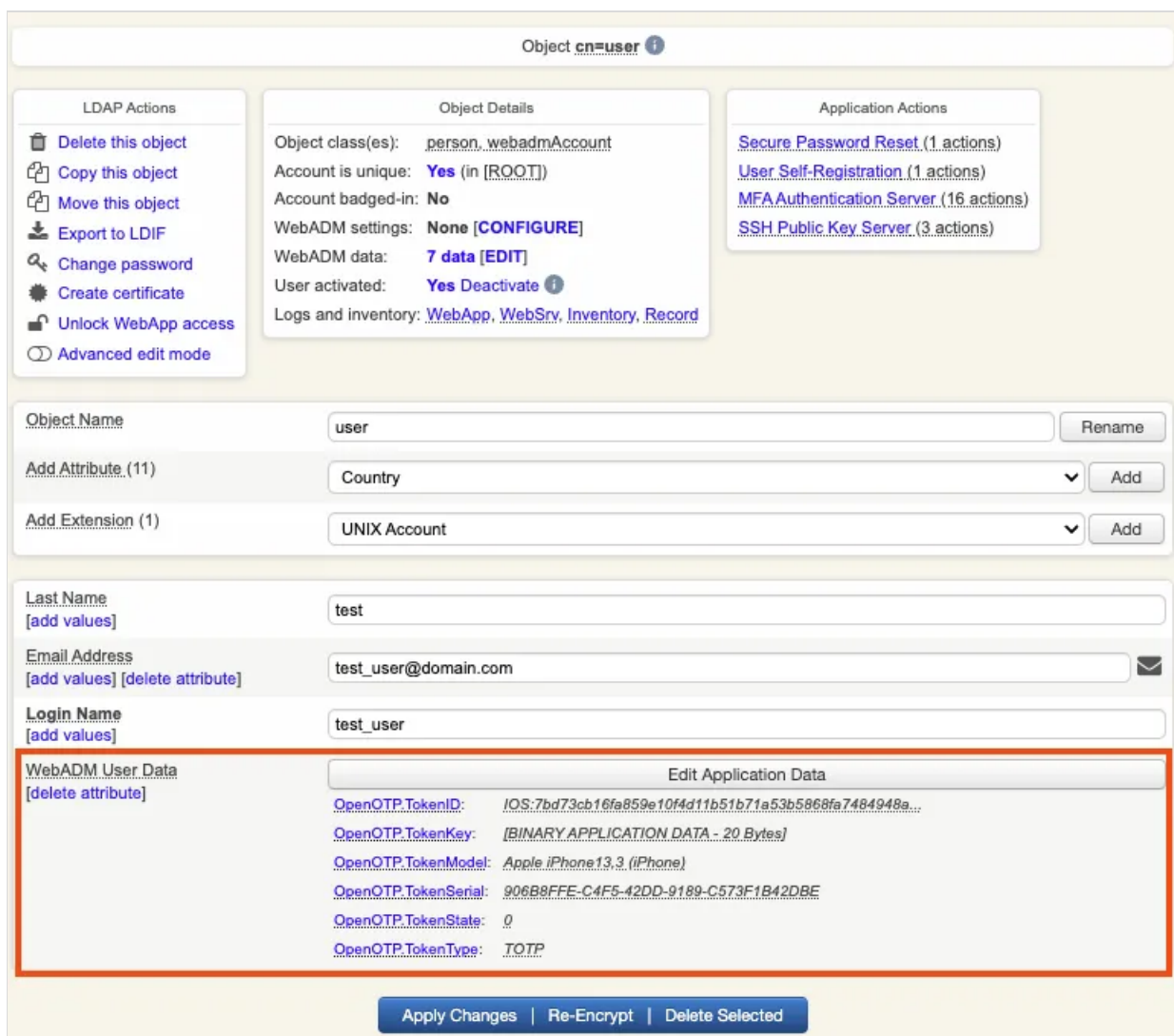
If the QRCode has been scanned with OpenOTP token, you don't need to click **Register** button. If the QRCode has been scanned with another token application, you need to click **Register** button once the token is registered on your device.



Your token has been registered successfully, we can now try to perform a login with it.

2.4 Test login

Come back on the user account, you will see now the token metadata registered on the account:




The enrollment here has been performed with OpenOTP Token and Push mechanism are by default enabled. We will now perform a test login with Push authentication.


In **Application Actions** menu, click on **MFA Authentication Server** >


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
[Home](#) | [Admin](#) | [Create](#) | [Search](#) | [Import](#) | [Databases](#) | [Applications](#) | [About](#) | [Logout](#)


You must register a hardware or software token before a user can start using it.


 **Register / Unregister FIDO Devices**
You must register a FIDO Device before a user can start using it.


 **Register / Unregister Voice Biometrics**
Enrol your voice fingerprint for voice biometrics authentication.


 **Resynchronize Tokens**
Event-based and time-based tokens can get out of sync. You can use the action to resync the Token counter or clock drift.


 **Manage OTP PIN Prefix**
Set an OTP PIN if you want the OTP passwords to be prepended by a static PIN password. Any OTP password will have to be prefixed by the static PIN code in the form [PIN][OTP].


 **Manage OCRA Token PIN Code**
Only OCRA Tokens support a PIN code feature. Use this action to set or reset the PIN code on the user account.


 **Manage Emergency OTP**
An emergency OTP is an auto-expirable static OTP which can be used when the user cannot use his usual OTP/FIDO method and requires a temporary access.


 **Manage Printed OTP List**
You can use this action to register, remove, display and download user OTP Lists.


 **Manage Application Passwords**
You can use this action to register, remove and display per-application passwords.


 **Unblock Account**
You can use this action to unblock an account after the max authentication attempts has been reached.


 **Import OATH-PSKC File**
You can use the action to import a PSKC (RFC-6030) OATH Token key file.

 **Export OATH-PSKC File**
You can use the action to export the registered OATH Token to a PSKC (RFC-6030) file.

 **Test OTP & FIDO Authentication**
You can use this action to simulate a user authentication.

 **Test Signature & Confirmation**
You can use this action to test a transaction confirmation or qualified signature.

 **Display Pending Transactions**
Review or cancel pending confirmations and signatures for the user.

 **Check on a Remote Worker**
Require the remote user to badge (in check mode) and confirm his location information.

Cancel

You arrive at the following page:

Test OTP & FIDO Authentication for cn=user

You can use this page to test a user OpenOTP authentication request.
Some fields are optional and depend on your OpenOTP configuration.

Server Status: **Accepting Requests**

Server: MFAAuthentication Server 2.2.4 (WebADM 2.3.0)
System: Linux 5.14.0-284.11.1.el9_2.x86_64 x86_64 (64 bit)
Listener: 127.0.0.1:8080 (HTTP/1.1 SSL)
Uptime: 2763s (0 days)
Cluster Node: 2/2 (Session Server 2)
Local Memory: 0M (42M total)
Shared Memory: 5M (0M total)
Connectors: OK (4 alive & 0 down)

Login Method: ☒ Normal ☐ Simple

Username:

Domain:

LDAP Password:

OTP Password:

Simulated Client:

Simulated Source:

Simulated Options:

Request Settings:

Virtual Attributes:

Browser Context:

Debug Mode: ☐ (enable debug logs for this request)

Start

Cancel

Provide the LDAP password that you previously configured during the user account creation, then click **Start**. A push notification should be prompted on your phone. Approve the request. The test login has been performed successfully.

Test OTP & FIDO Authentication for cn=user

Result: **Success**

Message: Authentication success

Ok

Cancel

If you didn't register the token with OpenOTP token application, then an OTP challenge is sent if you only provided the LDAP password. In that case, provide the OTP code generated by your token application and click **Continue**.

Test OTP & FIDO Authentication for `cn=user`

Result:

Challenge (OTP)

Message:

Enter your TOKEN password

Timeout:

56 seconds

OTP Password:

Continue

Cancel

The test login has been performed successfully.

If the test login failed, you can browse the WebADM server logs to identify the problem. You can access the logs by accessing the [Databases](#) tab > WebADM Server Log File. The following [troubleshooting documentation](#) will provide help and resolution on common issues.

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SQL Databases and Log Files

SQL Log Tables

Administrator Logs

Admin Portal logs (admin audit)

Manager Logs

Manager Interface logs (admin audit)

WebApp Logs

Web Application logs (user audit)

WebSrv Logs

Web Service logs (user audit)

Alert Logs

System Alerts from applications

SQL Data Tables

Localized Messages

Message translations for applications and services

Inventoried Devices

OpenOTP hardware Tokens and SpanKey PIV keys

Recorded Sessions & Transactions

Transaction records and SpanKey sessions' audit

Physical Access & Mobile Badging

Dashboard with badging records and presence reports

Client, Server and Mobile Certificates

Provides review and revocation for services your certificates

Web Services API Keys

Access Tokens required for Web services with secure access

System Log Files

WebADM Shared Event Logs

WebADM mixed event logs from all cluster nodes

WebADM Server Log File

WebADM local event logs from this server

3. Credential Provider for Windows Login

3.1 Overview

All features of the plugin are fully supported with OpenOTP Cloud. To ensure smooth operation and avoid any password-related issues or mismatches between accounts created on your OpenOTP cloud solution and your domain accounts, we recommend disabling the “Remote LDAP Password Check” setting in the OpenOTP Credential Provider plugin. By doing so, only the second factor will be validated by OpenOTP, while LDAP password validation will remain within the Windows perimeter.

For the integration of local accounts, you have several options. LDAP passwords can be managed either by OpenOTP Cloud solutions or within the Windows perimeter. To configure local users and computers outside the domain, please refer to the documentation on [Local users and computers out of domain](#). The provided link directs you to the specific documentation that outlines the configuration steps for integrating local users and computers outside the domain with OpenOTP. It will provide you with detailed instructions and guidance the different supported scenarios using local accounts.

3.2 WebADM Domain configuration

Please refer to that topic for the whole [WebADM Domains](#) configuration.

To be able to use UPNs and/or SAMAccountName attributes with Windows integrations and OpenOTP cloud solutions, you need to configure your WebADM domain and OpenOTP cloud accounts correctly.

When you create an account on OpenOTP cloud, the `uid` attribute of the cloud account must match the value of the SAMAccountName attribute of the corresponding account in your Active Directory (or local login name for local Windows accounts).

For the WebADM domain configuration, here is an example on how to configure it.

Windows Domain information used for that configuration example:

- > NETBIOS Domain name: SUPRCDEVS
- > Domain Name: support.rcdevs.com
- > User account UPN: [Administrator@support.rcdevs.com](#)
- > SAMAccountName: Administrator

Edit your WebADM Domain configuration from `WebADM Admin GUI` > `Admin` tab > `User Domains` > `Default` > `CONFIGURE`

- > `User Search Base` and `Group Search Base` : [ROOT] or [Respectively pointing to your Users and Groups OUs]
- > `UPN Suffix` : support.rcdevs.com
- > `UPN Mode` : Implicit (Default)
- > `Domain Name Aliases` : SUPRCDEVS

Your WebADM domain configuration is ready for Windows integrations.

3.3 Client SSL Certificate or API key Creation

3.3.1 SSL Certificate generation

To utilize OpenOTP in the cloud with OpenOTP Credential Provider for Windows, there are two solutions available to secure communications between your Windows machine and the cloud infrastructure. The first option is to obtain a client SSL certificate for the Windows client machine. To acquire an SSL certificate, you can refer to the following documentation. It is important to note that when the client certificate expires, it must be manually renewed. If the certificate expires, the Windows client will be unable to authenticate with OpenOTP. Please consider that the provided link is a placeholder and should be replaced with the actual documentation or instructions specific to obtaining a client SSL certificate for Windows machines. The documentation will outline the necessary steps to acquire and manage the SSL certificate to ensure secure communication between the Windows client and OpenOTP Servers in the cloud.

By following the [documentation](#), you will have the necessary guidance to obtain and renew the client SSL certificate, enabling uninterrupted authentication with OpenOTP for your Windows client machine.

- The **Certificate type** must be set to **Client**.
- The **Restricted Application** setting can be set to **OpenOTP** if you want to restrict the usage of that certificate to OpenOTP only (optional).

After obtaining the certificate and key from the WebADM internal PKI, you can download them separately. To use them with the OpenOTP Credential Provider plugin, you need to merge the two files into a single file with the **.cert extension**. When merging, ensure that you add the key first, followed by the certificate.

During the installation of the OpenOTP Credential Provider, you will be prompted to provide the merged certificate file. This step ensures that the plugin can establish a secure connection between the Windows machine and the OpenOTP cloud infrastructure.

Please note that the exact steps and prompts during the installation process may vary based on the specific version and configuration of the OpenOTP Credential Provider. Follow the installation instructions carefully and provide the merged certificate file when prompted to ensure a successful setup.

Found below, an example of a client certificate in the format accepted by

OpenOTP Credential Provider for Windows plugin:

```
-----BEGIN PRIVATE KEY-----
MIIEvQIBADANBgkqhkiG9w0BAQEFAASCBCwggSjAgEAAoIBAQD3fGHtbz2LB7TH
2oq8McFgNmd5f3s23fMzNB6Y1SHMxHJ6jSqCFXJA6Ek7OaYVJaW4vP1XaCAjioUW
O53HiKtHfjw9GcwVeV91/cNXefBKadgBjHstfX/msNjfKJBfNvc1EDITkk/tIAvx
S3DSZIA4KeSlqiGwD19INT6G/x8LZzo+f0F+cp7rzKHGAiki81P3N9P6rVhsh+z+
adam2t0RsJ2msXNLe4S+pUAcT+ES1LfmRABEeFIOYYzMZgCi12IOkLy9TA+h+/eC
kM/BC6XGDWD4Mjnhcw8Mz+cEtRlyS3BiEL/XTacsm68bGvWQkKAsBy4oR3VQgGQf
dFOOvNUvAgMBAAECggEAUtsFYim/ENqPXdn97ZY3hOY9U6/PBF3eW87x0Oke2BS
S8Gzt7XieOTMj+2vM2IVYNK1p2wPRpb8FAOFweZ6lgcQcEyQzafDVEfP/RuwXdmu
HmagXwyjo+MV2TFFIPtcLQHvj5Fu/R87oF/3uBk57JPqFe+QM9gRwlrfQmdsR25x
vJaMOTi6+BpszuAsWgmVFAOq362Ix+G8GmulvOawwcd+zIZ3jFKZofwwRsOJa/xd
zs4rNSMgVQgFuj/ApS8jRqWHYPs0ok91kVrbMBXk8HzvHRWPri0z4M2Ojk8UWvxT
TbtB80LsTuyI6a6vZDeveK2y9jJgN/xJu00e5t8QQKBgQD+t9/lcwV1G50LDuP7
27OxJq4RrrXU6HidUDfisInt809bvXbyUYfppvw3tq5u6X6pdQaLCkHpajXyyZI8
skTez2OLWj2SZpOoaNxho+8Hx6WldHKAnX1I4ulkrHkdYLzUYC4MyJ322QKXc+G/
FDks084JZBXswaK5r1qNPec6/wKBgQD4uzERrTcGkZxK1yINJ0IStP65Ik96fgiX
Vo37PHS491DA31fnc394yMTwAGir61bsFKZwyq7HKNa/2yRIDBv4J2O5HIRQHxfx
```


certificates in the OpenOTP Credential Provider configuration.

3.4 OpenOTP Credential Provider for Windows configuration


When installing the OpenOTP-CP plugin for Windows with OpenOTP Cloud, we recommend following the instructions below to ensure a successful configuration:

1. Avoid setting the OpenOTP-CP plugin as the default plugin on your Windows machine until you have confirmed that your configuration is working correctly. Otherwise, you may encounter login process issues, preventing access to your Windows machine. This is the first step of the installer where you choose the components that you want to install. Keep default values will not enforce OpenOTP-CP as default provider. Enable Credential Provider Filter will enforce the OpenOTP-CP as default authentication provider. Be careful!
2. Enable the “Offline mode” setting to allow login when the Windows computer cannot establish a connection with the OpenOTP service.
3. Disable the “Remote LDAP password check” setting to ensure that password validation occurs solely on the Windows side. Otherwise, you will need to synchronize passwords between your LDAP infrastructure and OpenOTP Cloud.

You can find detailed instructions for the entire configuration in the [OpenOTP Credential Provider for Windows](#) documentation. The primary difference lies in the inclusion of either a “client certificate” or an “API key” as new requirements. On the initial page, you will need to provide the minimum information, which is the WebADM server URL. Typically, this URL points to your WebADM tenant URL. If you have selected the Auto mode (recommended), enter your tenant URL and click the **Configure** button. The Server URL setting must be afterward auto-completed with the whole OpenOTP URL. The Server URL setting will automatically be populated with the complete OpenOTP URL. Provide any additional information if needed and click **Next** to proceed.


RCDevs OpenOTP-CP (64 bit) Setup


Configuration 1/5
Setup server URLs, default domain, login text and client ID





☒ Auto ☐ Manual


WebADM URL:

Server URL: (mandatory)
 

additional Server URL: (optional)
 

Login Text: (optional)
 

Loading Text: (optional)
 



Client ID: (optional)
 

At this step, the Certificate Authority file must be auto-completed, and you need to [generate a client certificate](#) or [issue an API key](#) from **WebADM** and place it here. Here is an example with a client certificate.



RCDevs OpenOTP-CP (64 bit) Setup


Configuration 2/5
Setup security using a PKI.

Client and server authentication settings.

Certificate Authority File (optional) :
C:\Program Files\RCDevs\OpenOTP Credential Provider\ca.  

Client authentication ☐ API key ☒ Certificate

Certificate File (optional) :
Program Files\RCDevs\OpenOTP Credential Provider\cert-v.crt  

Certificate Password: (optional)
 

Confirm Password:

Back Next Cancel

On the page 3/5, enable the **offline mode** setting and configure other settings that you want to enable, then click **Next** button. On the next page, set **Remote LDAP password check** to **No**. If you are using local accounts on Windows side, then please refer to the following [documentation](#) to achieve a working setup.

RCDevs OpenOTP-CP (64 bit) Setup

Configuration 4/5
Setup Credential Provider infos

Authentication Form (optional) :
Simple (Default) [info]

Password Tile Image (*.bmp - 72px X 72px) (optional) :
[file icon] [info]

Http Proxy Host and Port (optional) :
[text box] [text box] [info]

Remote LDAP Password Check:
No [info]

Auto Create Local Accounts :
No (Default) [info]

[Select groups]

[Back] [Next] [Cancel]

Once the configuration is finished click **Next** then **Install**. Once the installation is performed successfully, you can try to perform a login.

RDP logins

Note that the RDP login with MFA to the machine where the plugin has been installed and configured will not be prompted until the Credential Provider is enforced as default provider on that machine. Test first the local login, if the local login is working fine, then you can enforce the CP as default provider and try the RDP login with MFA.

Once the login has been performed, you can check the logs from WebADM GUI > **Databases** >

WebADM Shared Event Logs:


```

[2023-05-19 15:31:54] [10.10.2.2:45662] [OpenOTP:G22GEZ08] New openotpNormalLogin SOAP request
[2023-05-19 15:31:54] [10.10.2.2:45662] [OpenOTP:G22GEZ08] > Username: administrator
[2023-05-19 15:31:54] [10.10.2.2:45662] [OpenOTP:G22GEZ08] > Domain: SUPRCDEVS
[2023-05-19 15:31:54] [10.10.2.2:45662] [OpenOTP:G22GEZ08] > LDAP Password: xxxxxxxxxxxx
[2023-05-19 15:31:54] [10.10.2.2:45662] [OpenOTP:G22GEZ08] > Context ID:
kCjLzPTD3FBjNg0N4XHoTfYUIV3I1qQc
[2023-05-19 15:31:54] [10.10.2.2:45662] [OpenOTP:G22GEZ08] > Options: NOVOICE, -LDAP
[2023-05-19 15:31:54] [10.10.2.2:45662] [OpenOTP:G22GEZ08] > Virtual: preferredLanguage=EN
[2023-05-19 15:31:54] [10.10.2.2:45662] [OpenOTP:G22GEZ08] Registered openotpNormalLogin request
[2023-05-19 15:31:54] [10.10.2.2:45662] [OpenOTP:G22GEZ08] Resolved LDAP user:
cn=administrator,ou=TARIK,ou=WebADMs (cached)
[2023-05-19 15:31:54] [10.10.2.2:45662] [OpenOTP:G22GEZ08] Started transaction lock for user
[2023-05-19 15:31:54] [10.10.2.2:45662] [OpenOTP:G22GEZ08] Found user language: EN
[2023-05-19 15:31:54] [10.10.2.2:45662] [OpenOTP:G22GEZ08] Found 47 user settings:
LoginMode=OTP,OTPTType=TOKEN,PushLogin=Yes,ChallengeMode=Yes,ChallengeTimeout=90,OTPLength=6
1:HOTP-SHA1-6:QN06-
T1M,U2FPINMode=Discouraged,SMSType=Normal,SMSMode=Ondemand,MailMode=Ondemand,PrefetchExp

[2023-05-19 15:31:54] [10.10.2.2:45662] [OpenOTP:G22GEZ08] Found 5 user data:
TokenType,TokenKey,TokenState,TokenID,TokenSerial
[2023-05-19 15:31:54] [10.10.2.2:45662] [OpenOTP:G22GEZ08] Found 1 registered OTP token (TOTP)
[2023-05-19 15:31:54] [10.10.2.2:45662] [OpenOTP:G22GEZ08] Requested login factors: OTP
[2023-05-19 15:31:54] [10.10.2.2:45662] [OpenOTP:G22GEZ08] Authentication challenge required
[2023-05-19 15:31:54] [10.10.2.2:45662] [OpenOTP:G22GEZ08] Sent push notification for token #1
(session qiAWhyZppV722coQ)
[2023-05-19 15:31:54] [10.10.2.2:45662] [OpenOTP:G22GEZ08] Waiting 28 seconds for mobile response
[2023-05-19 15:32:07] [10.10.2.1:8950] [OpenOTP:G22GEZ08] Received mobile login response from
213.135.242.3
[2023-05-19 15:32:07] [10.10.2.1:8950] [OpenOTP:G22GEZ08] > Session: qiAWhyZppV722coQ
[2023-05-19 15:32:07] [10.10.2.1:8950] [OpenOTP:G22GEZ08] > Password: 16 Bytes
[2023-05-19 15:32:07] [10.10.2.1:8950] [OpenOTP:G22GEZ08] Found authentication session started
2023-05-19 15:31:54
[2023-05-19 15:32:07] [10.10.2.1:8950] [OpenOTP:G22GEZ08] PUSH password Ok (token #1)
[2023-05-19 15:32:07] [10.10.2.2:45662] [OpenOTP:G22GEZ08] Updated user data
[2023-05-19 15:32:07] [10.10.2.2:45662] [OpenOTP:G22GEZ08] Sent login success response

```

3.5 Advanced configuration

For advanced configuration of OpenOTP Credential Provider for Windows and detailed explanations, have a look on the [product documentation](#).

3.6 Troubleshooting

If you encounter any issues with the integration, we recommend following these steps to troubleshoot and resolve the problem:

1. Check the WebADM server logs: To identify the root cause of the issue, examine the logs generated by the WebADM server. The

logs may provide valuable information about the specific error or misconfiguration that is causing the problem.

2. Refer to the [troubleshooting documentation](#): For step-by-step instructions on resolving common integration issues, consult the troubleshooting documentation. This resource is designed to assist you in diagnosing and resolving problems that may arise during the integration process.

By reviewing the WebADM server logs and utilizing the troubleshooting documentation, you can effectively identify and address any issues that may be impacting the integration of OpenOTP-CP for Windows with OpenOTP Cloud.

4. SAML/OpenID

There is no significant change for OpenID/SAML integrations with RCDevs cloud edition software. Please refer to the [RCDevs Identity Provider documentation](#) to setup your service provider with RCDevs cloud solutions.

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